

II MEETING PERMANENT CONSULTATIVE COMMITTEE I:
PUBLIC TELECOMMUNICATION SERVICES
20-24 February, 1995
Tegucigalpa, Honduras

OAS/Ser.L/XVII.4.1
PCC.I-110/95
March 17, 1995
Original: Spanish

REPORT OF THE MEETING

III. RESOLUTIONS:

RESOLUTION PCC.I RES.3 (I-94)

**WORK PLAN OF PERMANENT CONSULTATIVE COMMITTEE I
OF CITEL, FOR THE PERIOD 1994-1998**

The Second Meeting of Permanent Consultative Committee I: Public Telecommunication Services,

HAVING SEEN:

Resolution CITEL RES.8 (I-94) and Resolution COM/CITEL RES.9(II-94);

CONSIDERING:

The importance of the contents of Resolution COM/CITEL RES.8(II-94): CITEL response to the Summit of the Americas;

RESOLVES:

1. To approve on a temporary basis the Work Plan presented by the Chairman of PCC.I, as published in the Appendix to this resolution.
2. To establish Working Groups on:
 - 2.1 Network Modernization
 - 2.2 Basic and Universal Telecommunication Services
 - 2.3 Standards Coordination
 - 2.4 Human Resource Development
3. To establish Ad Hoc Working Groups on :
 - 3.1 Alternative Calling Procedures
 - 3.2 Certification Processes
 - 3.3 Value Added Services

APPENDIX

**WORK PLAN OF PCC.I
PERIOD 1994-1998**

INTRODUCTION:

In the Second COM/CITEL Meeting held in Montevideo on December 12-16, the following Resolutions were issued: COM/CITEL RES 8. (II-94), in response to the Action Plan issued by the Heads of State in the Summit of the Americas held in Miami, December 1994, and COM/CITEL RES. 9 (II-94), on alternative

calling procedures; which brings us to modify the Work Plan approved during the First PCC.I Meeting, held in Ottawa, Canada.

This document contains the amendments of the Work Plan submitted in Ottawa, to respond to the mandate that the First CITELE Assembly gave this Committee and to COM/CITELE Resolution RES. 8.

The implementation of this plan requires that priorities be kept under constant review to keep up with new opportunities and changing circumstances. Accordingly, the plan will be subjected to periodic review, at which times suggestions made by the members will be incorporated into it.

PARTIAL OBJECTIVES:

Pursuant to the mandates of CITELE's First Regular Assembly and the Second Meeting of COM/CITELE, the following objectives have been defined:

1. To promote the integration of telecommunication services through regional standards and compatible technologies.
2. To propose the necessary measures in order to promote greater consistency of certification procedures of telecommunication equipment among member countries.
3. To promote the availability of public services in the region in sufficient number and variety to meet the demand generated by economic and social development.
4. To promote network and service modernization.
5. To prepare regional guidelines for the supply of international value added network services.
6. To promote the interest of public utility enterprises corporations in human resource training until CITELE develops a body to promote the comprehensive development of telecommunications under CITELE coordination with the Regional Training Centers.
7. To promote the participation of public utility enterprises as "associate members" of the Committee.
8. To review and compare the legal frameworks of CITELE member countries that affect those countries' legislative, administrative, and regulatory functions.

MAIN ACTIVITIES:

The following activities are proposed in order to achieve the stated objectives:

Objective 1: To promote the integration of telecommunication services through coordinated regional standards and compatible technologies.

1. To promote harmonization of telecommunications standards among the Member States of the region by stimulating coordination and cooperation on standards matters, which facilitate interconnectivity and interoperability and harmonize services. Special emphasis is to be given to the body of standards laid down by the ITU Standardization Sector and other international standardization organizations such as ISO/IEC.

2. Enhance the participation and effectiveness of CITELE countries within the ITU and other international standardization organizations through better cooperation within the region on standardization activities. Broaden the exchange of information among CITELE Member States and the various Standards Development Organizations in the region.

3. Coordinate with the Working Groups of all PCCs in those areas relating to standards coordination in order to obtain the common objectives of CITELE.

Objective 2: To propose the necessary measures in order to promote greater consistency of certification procedures of telecommunication equipment among member countries.

1. To gather information on administrative processes governing the processing of applications for the certification of telecommunications equipment;

2. To examine and propose measures countries may consider and implement to make more consistent certification processes in the Americas;

3. To propose to PCC.I a response to the Summit of the Americas directive regarding the certification process;

Objective 3: To promote the availability of public services in the region in sufficient number and variety to meet the demand generated by economic and social development.

1. To gather technical, economic, and administrative information based on the experience of other countries in rural telephone service.

2. To examine all aspects of technology, technical specifications, and radioelectric spectrum bands to determine which would be most suitable and economical for the introduction of telephone and other telecommunication services in rural areas and among low-income groups.

3. To analyze technological advances designed to provide applications in telephone service, developing data bases that the countries can use for purposes of comparison and decision-making to implement these applications.

4. To advise the countries of the region in the preparation of specific telecommunication projects.

5. To prepare and recommend guidelines for most conventional telecommunication services to allow the introduction of services that are compatible region-wide.

6. To carry out technical, operational, tariff and regulatory studies on the problems resulting from alternative call procedures, taking into account the present study activities in the ITU pursuant to Resolution COM 4/6 of the Plenipotentiary Conference 1994 (Kyoto), and to prepare recommendations on actions that can be taken by Member Countries.

Objective 4: To promote network and service modernization

1. To identify and evaluate current telecommunication infrastructure in the region, as well as available resources and applied technologies.

2. To further integration of the region through the efficient use of regional satellite systems, land-based systems, and underwater fiber optic networks.

3. To advise and support the countries of the region in the modernization and optimization of telecommunication network, considering current and future technologies.

4. To support the countries of the region in carrying out feasibility studies, enabling them to identify resources to fund their telecommunication projects.

5. To further the execution of a study for the installation of the Inter-American Fiber Optic Network to facilitate integration in the region.

6. To review the countries' experiences in providing new services and value-added services, with the cooperation of the ITU and other regional and subregional telecommunication agencies.

7. To analyze demand and meet that demand, identifying services performed through public and private enterprises. Market analysis.

8. To encourage the holding of seminars on topics within the scope of and of interest to the countries, with financial assistance from the OAS, ITU, UNDP, private and governmental enterprises.

Objective 5: To prepare regional guidelines for the supply of international value added network services.

1. To prepare a document that will comprise the different value added services currently rendered in Member Countries.

2. To analyze information to prepare regional guidelines for the supply of international value added network services.

Objective 6: To promote the interest of public utility enterprises in human resource training until CITEL develops a body to promote the comprehensive development of telecommunications under CITEL coordination with the Regional Training Centers.

1. To identify and promote specific training courses in order to meet the needs and priorities of CITEL members.

2. To identify organizations, institutes, and training centers capable of providing the appropriate training.

3. To identify and promote fellowships, matching grants, and other financial resources to facilitate participation in training.

4. To identify and disseminate information on available training programs and facilities, particularly in the regional centers, to help update the White Book.

Objective 7: To promote the participation of public utility enterprises as "Associate Members" of the Committee.

This should be an ongoing activity by all the Committees giving a timely response to their need for consultancy services and regular information on all the opportunities for assistance provided by the Committee.

Objective 8: To review and compare the legal frameworks of CITELE member countries that affect their legislative, administrative, and regulatory functions.

1. To compile the telecommunication regulations of each member country of CITELE.
2. To prepare comparative tables showing the similarities and differences in the legal and regulatory systems for use by countries interested in modifying their regulatory systems.
3. To study the information gathered in order to present an evaluation report on regulatory and legal means which promote the liberalization of telecommunication services.
4. To review and update the Blue Book.
5. To provide a forum for debates on policy issues, such as deregulation, privatization, rate-setting rules, etc.

STRATEGIES FOR CARRYING OUT THE ACTIVITIES

1. It is proposed that the following working groups be established:
 - a) Working Group on Network Modernization.
 - b) Working Group on Basic and Universal Telecommunication Services.
 - c) Working Group on Standardization Coordination.
 - d) Working Group on Human Resource Development.
 - e) Ad Hoc Working Group to Study Alternative Calling Procedures.
 - f) Ad Hoc Working Group on Certification Process.
 - g) Ad Hoc Working Group on Value Added Services.
2. Seminars should be organized on new technologies and other topics of interest. These seminars should be used to help identify topics and matters that could be addressed by ad hoc groups or the permanent working groups.
3. A data base should be created to improve technical support and quality of information; it should be available at all times for consultation by all CITELE members.

RESOLUTION PCC.I RES.4 (I-94)

**ESTABLISHMENT OF A WORKING GROUP
ON STANDARDS COORDINATION**

The First Meeting of Permanent Consultative Committee I: Public Telecommunication Services,

CONSIDERING:

That, in order to facilitate interconnectivity and interoperability of telecommunication networks in the region,

standardization efforts must be a priority for CITEI;

That a Working Group on Standards Coordination was established at the CITEI Conference, under Permanent Technical Committee I;

That importance should be attached to, and progress made in, ongoing working relations between all the standardization bodies in the region, with a view to better coordinate the standardization activities; and,

HAVING SEEN:

Operative paragraph 3 of resolution CITEI/RES. 8 (I-94), which establishes that the respective chairs of the Permanent Consultative Committees should develop more detailed mandates and propose work plans for 1994-1998; and

Document PCC.I-12/94 (Work Plan of PCC.I) presented by the Chairman of PCC.I, which establishes the objective of promoting integration of telecommunication services through regional standards and compatible technologies, identifying five areas of activity to be pursued,

RESOLVES:

1. To establish a Working Group to coordinate standards, under whose work plan the following would be considered:
 - 1.1 To identify organizations that influence telecommunication standards in the region and facilitate regional and global network interconnectivity and interoperability, with special emphasis on the body of standards laid down by the ITU's Standardization Telecommunication Sector.
 - 1.2 To promote harmonization of telecommunications standards among the countries of the region so as to facilitate network interconnectivity and interoperability.
 - 1.3 To coordinate with other PCCs in those areas related to standardization in order to attain the common objectives of CITEI.
2. That the Working Group consists of all countries interested in participating.
3. To appoint Mr. Edmundo Matarazzo of Brazil as Chairman of the Group, Mr. Juan Polanco of Canada as Vice Chairman, and Mr. Thomas Plevyak of the United States of America as Vice Chairman.
4. That the Working Group shall continue the activities on standards coordination that the PTC.I Group on Standardization was carrying out.

ANNEX

**GUIDELINES FOR THE WORKING GROUP ON
STANDARDS COORDINATION**

TERMS OF REFERENCE:

1. To be the principle Working Group for standards coordination in CITEI, in close cooperation with the Working Groups of all PCCs.

2. To focus on technical questions and issues in the area of standardization coordination using as a frame of reference standardization activities underway at the international level in the ITU Standardization Sector (ITU-T), and other international standardization organizations.

3. To provide a focus for the interaction of standards organizations in the region that wish to cooperate on matters of common interest and to endorse important job of telecommunications standardization bodies in the Americas.

OBJECTIVES:

1. To promote harmonization of telecommunications standards among the Member States of the region by stimulating coordination and cooperation on standards matters, which facilitate interconnectivity and interoperability and harmonize services. Special emphasis is to be given to the body of standards laid down by the ITU Standardization Sector and other international standardization organizations such as ISO/IEC.

2. To enhance the participation and effectiveness of CITELE countries within the ITU and other international standardization organizations through better cooperation within the region on standardization activities. Broaden the exchange of information among CITELE Member States and the various standards development organizations in the region.

3. To coordinate with the Working Groups of call PCCs in those areas relating to standards coordination in order to obtain the common objectives of CITELE.

OPERATING PRINCIPLES:

1. The principles underlying the Working Group on Standards Coordination (WGSC) operating process are based on the fundamental premise that the WGSC will not develop standards, but will achieve consensus on Coordinated Standards Documents taking into account the different needs and telecommunications networks/services status within CITELE countries and within the framework of regional/global harmony and interworking.

2. Basic to the operating process are the principles of:

- a. Promotion of compatibility/interoperability among CITELE countries,
- b. Promotion of compatibility with ITU Recommendations and other international standards, and,
- c. Endorsing existing standards, if appropriate.

3. The Coordinated Standards Documents will contain pertinent information, including references to existing standards and those under development (with references to their source), and guidelines on the technical information.

4. It is recognized that Draft Resolutions resulting from the WGSC will be based on the concept of voluntary acceptance of recommendations contained in such Draft Resolutions. This refers to the application of coordinated standards by network/service providers, manufacturers and end-users. By virtue of being voluntary, the coordinated standards can promote forward-looking and market-driven solutions achieving the flexibility necessary to meet the needs of the CITELE countries.

5. The work will be based on an agreed work plan of the WGSC, coordinated with other PCC.I Working Groups and with those of other PCCs, and driven by contributions primarily from CITELE Members/Associate Members. A decision to proceed with this work will be by consensus.

6. There will be unrestricted access within CITELE to the WGSC documentation including contributions and working documents. These documents will not include any information of a commercial nature.

7. The principle of promoting information exchange with Standards Organizations will be encouraged. This includes interaction/documentation addressing specific CITELE coordinated standards needs and future work directions.

8. It is recognized that the use of Electronic Document Handling (EDH) in the activities of the WGSC will have clear advantages. The WGSC will not develop its own EDH capability, but will take advantage of systems already in place in order to make EDH available quickly to the WGSC members.

DRAFT RESOLUTIONS, AND COORDINATED STANDARDS DOCUMENTS

1. The outcome of WGSC technical study is a Draft Resolution, and a Coordinated Standards Document (CSD). The Draft Resolution, to be approved at the PCC.I level, contains the principal recommendations. The CSD will be annexed to the Draft Resolution and will contain the technical information on which the Draft Resolution is based.

2. Resolutions are the vehicles used by PCC.I to convey the principal recommendations from WGSC studies to CITELE Members. As such, Draft Resolutions cover the following aspects:

- a. Considering and recognizing statements,
- b. Endorsements of existing standards,
- c. Recommendations regarding options from existing standards,
- d. Appropriate references to international and national standards,
- e. Recommended actions by Standards Development Organizations which address specific CITELE needs, and,
- f. Statements regarding the voluntary nature of the recommendations contained in Resolutions.

3. A composite document of the Draft Resolution, and the CSD (including Guidelines on the Use of Technical Information and Summary) comprise the Final Form.

APPROVAL PROCEDURES:

1. Early in the CSD creation stage, the CITELE Secretariat will distribute the document to CITELE Members and Associate Members to stimulate awareness and interest and to generate comments. The normal approval process is as follows:

- a. The Draft Resolution, and the accompanying CSD will be approved by the WGSC for submission to PCC.I for its final approval.
- b. PCC.I approval of the Resolution requires consensus with no objections.
- c. Following approval of the Resolution by PCC.I, the Final Form will be distributed by the CITELE Secretariat to Member States and Associate Members.
- d. Any comments from Member States and Associate Members will be considered in the next issue of the Resolution and CSD.
- e. COM/CITELE will be informed of the Resolution as part of the PCC.I Report. CITELE will be informed of the Resolution.

2. As a proposal to the PCC.I the WGSC will request consideration of an alternative procedure for approval by correspondence.

RESOLUTION PCC.I RES. 6 (II-95)

**DATES, LOCATION AND AGENDA
THIRD MEETING OF THE PERMANENT CONSULTATIVE COMMITTEE I;
PUBLIC TELECOMMUNICATION SERVICES**

The Second Meeting of the Permanent Consultative Committee I: Public Telecommunication Services,

RESOLVES:

1. To hold the third meeting of PCC.I in Washington D.C., September 5-8, 1995, at the offices of the Organization of American States, 1889 F Street, N.W.
2. To approve the following draft agenda for the Third Meeting of PCC.I attached to this Resolution.

ANNEX

**DRAFT AGENDA FOR THE THIRD MEETING OF PCC.I
SEPTEMBER 5-8, 1995
WASHINGTON, D.C.**

1. Approval of the agenda
2. Establishment of the Drafting Groups of the meeting
3. Working Groups Meetings
4. Review of the PPC.I Working Groups Reports
5. Other Matters
6. Date, place and draft agenda of fourth meeting of PCC.I

PCC.I RES. 7 (II-95)

**ESTABLISHMENT OF AN AD HOC WORKING GROUP
FOR THE STUDY OF ALTERNATIVE CALLING PROCEDURES**

The Second Meeting of the Permanent Consultative Committee I: Public Telecommunications Services.

NOTING:

Resolution COM 4/6 of the ITU Plenipotentiary Conference (Kyoto, 1994): Special Measures concerning

Alternative Calling Procedures in International Telecommunications Networks.

CONSIDERING:

The mandate to study alternative calling procedures given to PCC.I by the Second Meeting of the Permanent Executive Committee of CITEI, COM/CITEI RES.9 (II-94); wherein all member countries of CITEI are urged to actively participate with the study developed by PCC.I as well as with the Study Groups of the ITU-T; and

CONSIDERING FURTHER:

The extensive discussions on how to study this matter and the resulting decision during the Second Meeting of the PCC.I to create an Ad Hoc Working Group for this purpose,

RESOLVES:

1. That an Ad Hoc Working Group be established to study all of aspects of alternative calling procedures, in particular that activity known as "Call Back" including the technical, operational, tariff, and regulatory concerns associated with such activity. This study shall include consideration of possible actions that can be taken to provide solutions for the member countries of CITEI, to the problems associated with alternative calling procedures.

2. That the study undertaken by this Ad Hoc Working Groups shall take into account the ongoing studies of alternative calling procedures within the study groups of the ITU-T in order to avoid the duplication of efforts and conflicting results.

3. That in addition to meeting during PCC.I meetings, the Ad Hoc Working Group shall operate by means of correspondence so as to be effective and efficient in its work. To this end, each member country shall designate a person or persons to be the contact person in this activity.

- 4. That the Ad Hoc Working Group:
 - a. Distribute Document PCC.1-64/95 and any other contributions that arise to all CITEI Members via the Executive Secretary for their comments;
 - b. Prepare and distribute a consolidated document containing the comments and proposals submitted by CITEI Members before July 15, 1995; and
 - c. Prepare a draft resolution based on the consolidated document and submit it for approval at the Third PCC.1 Meeting scheduled for September 1995.

5. That the Chairman of the Ad Hoc Working Group is designated to be _____ from _____ and the Vice Chairman is designated to be _____ from _____.

RESOLUTION PCC.I RES.8 (II-95)

**ESTABLISHMENT OF AN
AD HOC WORKING GROUP ON CERTIFICATION PROCESSES**

The Second Meeting of the Permanent Consultative Committee I: Public Telecommunications Services,

NOTING:

1. The documents contained in PCC.I-57/95, specifically:
 - a. COM/CITEL.55/94, Telecommunications Action Plan Agreed by the Heads of Governments at the Summit of the Americas in Miami, 9-11 December 1994; and
 - b. COM/CITEL Res 8 (II-94), CITEL response to the Summit of the Americas.
2. The discussions carried out during the Second Meeting of PCC.1 regarding how PCC.1 should proceed with respect to the Summit of the Americas' directive given to CITEL regarding certification processes;

CONSIDERING:

1. That the Telecommunications Plan of Action of the Summit of the Americas stated that development of the information infrastructure in the Americas is an essential component of political, economic, social and cultural development in the Americas;
2. That development of an information infrastructure depends, partly, on the ability of consumers, businesses and telecommunications service providers to purchase, lease, use, export and import telecommunications equipment;
3. That the ability to purchase, lease, use export and import telecommunications equipment may be affected by certification processes;
4. That CITEL has been directed by the Summit of the Americas to "examine ways of promoting greater consistency of certification processes for telecommunications equipment";
5. That promotion of greater consistency in certification processes is a complex undertaking that must be carried out in a careful manner;
6. That examining certification process-related activities being addressed in other multilateral or bilateral forums or agreements in which CITEL members, participate may provide useful information and experiences for CITEL's activities with regards to certification processes;
7. That in order for CITEL to be able to report, at the meeting of senior telecommunications officials to be held in 1996, that it has made progress in implementing the directive on certification processes;

RESOLVES:

1. To establish an Ad Hoc Working Group on Certification Processes (Ad Hoc WGCP) that will consider within their work plan the following:
 - 1.1 Gather information through questionnaires and other means, as set out in its work plan;
 - 1.2 Prepare documents as set out its work plan, including several documents for the next PCC.I meeting;
 - 1.3 Make suggestions to PCC.I on how CITEL should proceed in order to "promote greater consistency of certification processes of telecommunications equipment", as noted in COM/CITEL.55/94 and COM/CITEL Res.8 (II-94).

2. To adopt the draft work plan of the Ad Hoc WGCP which is contained in the Annex of this Resolution. A revised work plan will be presented at the next PCC.I meeting.
3. The Ad Hoc WGCP will liaise with other working groups, such as the Working Group on Standards Coordination, in order to avoid duplication of effort, optimize use of resources, and maximize results;
4. To encourage all Members and Associate Members to actively participate in the Ad Hoc WGCP, supply the necessary information and collaborate with drafting documents;
5. That Member States designate a person, or persons, who will act as the contact point for the Ad Hoc WGCP;
6. That the Ad Hoc WGCP shall endeavor to minimize costs and maximize the effectiveness of its activities by operating mostly through correspondence including the use of telephone conferences, facsimile, and electronic document handling;
7. To designate as Chairman of the Ad Hoc WGCP _____
from _____, and as Vice-Chairman _____
from _____.

**GUIDELINES FOR
THE AD HOC WORKING GROUP ON CERTIFICATION PROCESSES**

OBJECTIVES:

1. To gather information on administrative processes governing the processing of applications for the certification of telecommunications equipment;
2. To examine and propose measures countries may consider and implement to make more consistent certification processes in the Americas;
3. To propose to PCC.I a response to the Summit of the Americas directive regarding certification processes;

TERMS OF REFERENCE:

1. The Ad Hoc Working Group on Certification Processes (WGCP) will focus on areas related to administrative processes governing the processing of applications for certification, and will not concern itself with activities of coordinating or setting technical standards;
2. The Ad Hoc WGCP will focus on certification processes identified in its work program;
3. The Ad Hoc WGCP will liaise with other working groups, including the Working Group on Standards Coordination, as appropriate.

ANNEX

**WORK PLAN OF THE AD HOC WORKING GROUP
ON CERTIFICATION PROCESSES**

The Ad Hoc WGCP will present a full work plan at the next PCC.I meeting, in the interim the Ad Hoc WGCP will carry out the following activities:

1. Gather information on certification processes for telecommunications equipment through questionnaires and other means in order to:
 - 1.1 Identify the principal entities in each country responsible with administration of the processes related to certification;
 - 1.2 Obtain, when possible, copies of the relevant administrative processes in place in each country,
 - 1.3 Obtain information on certification process-related activities being carried out in forums in which member countries participate, such as the ITU, APEC, OECD, AHCIET, COMTELCA, ASETA, CANTO, CTU, NAFTA, Mercosur, GATT/WTO, etc.;

2. Prepare documents for the next PCC.I meeting, including:
 - 2.1 A summary document on the certification processes un Member Countries, including: certification process-related activities being carried out in fora in which members participate, some of which are noted in this resolution;
 - 2.2 A document that provides an overview of different types of certification processes and how they relate to different types of telecommunications equipment;
 - 2.3 Other documents that may be useful to determine how PCC.I should proceed in order to "promote greater consistency of certification processes of telecommunications equipment", as noted in COM/CITEL.55/94 and COM/CITEL Res 8 (II-94); and

3. Make initial suggestions to PCC.I on how CITEL should proceed in response to the order to "promote greater consistency of certification processes of telecommunications equipment", as noted in COM/CITEL.55/94 and COM/CITEL Res.8 (II-94).

RESOLUTION PCC.I 9 (II-95)

**ESTABLISHMENT OF AN AD-HOC WORKING GROUP ON
VALUE-ADDED SERVICES**

CONSIDERING:

1. That the domestic and international value-added network services sector has expanded markedly in many CITEL Member Countries, supporting economic growth and political, social and cultural development; and

2. That the Plan of Action from the Summit of the Americas, held in Miami, Florida on December 9-11, 1994 directed CITEL to develop regional guidelines for the provision of international value-added services;

3. That the Second Meeting of COM/CITEL held in Montevideo, Uruguay in December 1994 endorsed the recommendations of the Summit of the Americas.

RECOGNIZING:

1. The efforts of many CITELE Member Countries to create national regulatory environments favorable to the development of domestic and international value-added services;
2. The collaborative work of CITELE Member Countries: Mexico, Canada and the United States of America that established in 1993 regulatory frameworks and policies facilitating the provision and use of value-added services throughout the North American Free Trade Area;
3. The international recognition of the importance of regulatory frameworks encouraging value-added services as demonstrated in the 1994 General Agreement on Trade and Services, and the work of the Asia-Pacific Economic Cooperation Group, and the International Telecommunications Union.

RESOLVES:

1. To establish an Ad-Hoc Working Group on Value-Added Services, in order to fulfill the mandate given to CITELE by the Summit of the Americas. This Group shall develop regional guidelines for regulatory frameworks that encourage the expansion of international and domestic value-added services, according to the attached Guidelines.

**GUIDELINES FOR THE AD-HOC WORKING GROUP
ON VALUE-ADDED SERVICES**

OBJECTIVES:

1. To develop guidelines members should take into account to foster the development and expansion of domestic and international value-added services within the Americas;
2. To coordinate as necessary with other PCCs working groups and ad-hoc working groups in those areas related to technical matters and information gathering efforts.

TERMS OF REFERENCE:

1. To focus on regulatory policy matters that affect the development of domestic and international value-added services.
2. In the course of this work, to take into account the experiences of CITELE Member Countries and other relevant experiences with value-added services regulatory regimes.
3. To provide a regional forum to cooperate on matters of common interest relating to value-added services in the Americas.

RESOLUTION PCC.I 10 (II-95)

ITU PARTICIPATION IN THE WORK OF THE

AD HOC WORKING GROUP ON LEGAL MATTERS

The Second Meeting of Permanent Consultative Committee I: Public Telecommunication Services

CONSIDERING:

The close cooperation that has existed between CITELE and the ITU in the preparation of the Blue Book, and

That the Buenos Aires Action Plan calls for an element dealing with telecommunications policies in the Americas,

REALIZING:

That the Blue Book has been well received in the CITELE Member Countries and that the Blue Book is intended to be a living document,

RESOLVES:

1. To invite the ITU/BDT to continue the close cooperation with CITELE in revising the Blue Book as required to keep it current and meaningful to Member Countries;
2. To invite the ITU/BDT to participate in the work of Ad Hoc Group on Legal Matters in its preparation of a report dealing with the determination of the differences in the Administrative Procedures between Member Countries.

RESOLUTION PCC.I 11 (II-95)

**ESTABLISHMENT OF THE WORKING GROUP ON NETWORK
MODERNIZATION AND NEW SERVICES**

The Second Meeting of the Permanent Consultative Committee I: Public Telecommunications Services.

CONSIDERING:

The mandate given to PCC.I in the First Assembly of CITELE in its resolution CITELE 8 (I-94).

That the Second Meeting of the PCC.I decided to create an informal Working Group on Network Modernization.

HAVING SEEN:

That the Resolution CITELE 8 (I-94) in its resolve 3, establishes that the Chairmen of the Permanent Consultative Committees must develop their mandates in a more detailed form and also to propose their work plans for the period 1994-1998.

The document PCC.I-12/94-Work Plan of the PCC.I, presented by the Chairmen of the PCC.I, during the First Meeting at Ottawa, Canada and the document PCC.I 55/95, presented by the Chairman of the PCC.I, during the Second Meeting in Tegucigalpa, where the following objectives are established: Among other issues, to promote the integration of telecommunications services through the application of ITU standards.

The resolution COM/CITEL 8 (II-94) "RESPONSE TO THE SUMMIT OF THE AMERICAS" where it is requested that the PCCs revise their work plans in order to respond to the Summit of the Americas celebrated in Miami, in December of 1994.

That COM/CITEL, in its 1994 Session, established a Working Group instructed to identify infrastructure issues.

That the Action Plan of the Summit of the Americas urges CITEL "To revise the availability and interoperability of the connections with international networks in order to endorse trade, enhance education and facilitate access to medical services."

That the Network Evolution Seminar held in conjunction with the Second Meeting of PCC.I, singled out a wide variety of modernization needs throughout the Americas. (See Annex).

That the mandate for Study Group II of the ITU/D includes network modernization issues.

That the 1994 ITU Conference of Plenipotentiaries (Kyoto) adopted Resolution COM 4/8 in which joint cooperation with the Regional Telecommunications Organizations is encouraged.

RESOLVES:

1. To establish a Working Group on Network Modernization and New Services that consider within their work plan the following:

- 1.1. To identify and evaluate the current situation in the region's telecommunications infrastructure; as well as the available resources and the applied technologies.
- 1.2. To promote the region's integration by the use of efficient regional transmission systems.
- 1.3. To advise and support the countries in the region on the modernization and optimization of telecommunications networks ; considering current and future technologies.
- 1.4. To support the countries in the region to carry out feasibility studies that would allow the identification of financial resources for their telecommunications projects.
- 1.5. To promote the integration of the region through the execution of studies such as the Inter-American Fiber Optics Network integration.
- 1.6. To compile information on the countries' experiences on the rendering of new services and value added services, in order to propose guide lines on the international availability of said services.
- 1.7. To hold seminars that include topics within the reach and interest of the countries, with financial assistance from OAS, ITU, PNUD, private companies and governments.

2. Exhort all Members Countries to actively participate in this group making available all the information requested and collaborating in the preparation of technical documentation.

3. That Member Countries designate a person or persons that would act as liaison for the flow of information generated within the group.

4. That this group act as consultative organ in whatever is required, for the other Working Groups.

5. To designate Mr. _____ from _____,
as Chairman of the Working Group and Mr. _____ from _____, as Vice-Chairman.

GUIDE LINES FOR WORKING GROUP ON NETWORK MODERNIZATION AND NEW SERVICES

OBJECTIVES:

PRINCIPAL

The main objective of the network modernization is to improve the telecommunication services and facilities for the people of the Americas, taking into account its different levels of development and the overriding need for interconnectivity between CITELE countries.

GENERAL

1. To advise and support the countries in the region on their telecommunications network modernization and optimization, taking into account current and future technologies.
2. To offer the countries technical assistance to carry out feasibility studies with the purpose of identifying financial resources for their telecommunication modernization projects.
3. To expand the networks capacity.

SPECIFICS

1. Interaction and coordination with the ITU-D, especially in relation to Study Group II activities.
2. Collaboration on specific topics with other CITELE Working Groups especially the Basic and Universal Services, Standards Coordination, Rural Telecommunications and the Ad Hoc Group on Legal Matters.
3. Identification of needs of other Working Groups in PCC.I, assessing the impact and implication of the use of new technologies and services.
4. Collecting and analyzing data on network development from country and other experiences and case studies.
5. Establishing guidelines for network modernization experiences through the preparation of a *White Paper* on steps to be taken in the network modernization process with particular focus on the implications of the challenges involved, the benefits to be gained, and disaster preparedness and recovery.
6. Establishing guidelines for network modernization experiences through the preparation of a *White Paper* on steps to be taken in the network modernization process with particular focus on the implications of the challenges involved, the benefits to be gained, and disaster preparedness and recovery.

INITIAL WORK AREAS

1. Analysis of the lessons learned and publication of case studies presented at the Network Evolution Seminar held in conjunction with PCC.I, February 1995. (April 1995)
2. Submission of paper to the ITU-D Study Group II on Network Modernization Issues. (April 1995)

3. Consultation with the ITU on the Infrastructure Questionnaire and develop an evolution exercise. (June 1995)
4. Preparation of the initial draft of the *White Paper* "Steps to be Taken in Network Modernization" (June 1995)
 - a. to be presented at the PCC.I meeting in September 1995;
 - b. Interfacing with other appropriate PCC.I Working Groups;
 - c. Evaluation of issues for the work of the Network Modernization Group.
5. Preparation of a document for policy makers on the benefits of specific network topics.
6. Establishment of a Data Base within CITEI identifying experts experienced in the Network Modernization Process.

ANNEX

NOTES OF THE CHAIRMAN ON THE NETWORK MODERNIZATION WORKING GROUP SEMINAR

SUMMARY

1. Great efforts are required to obtain advanced networks in many countries.
2. Consumer orientation related to the development of service availability to clients is required. (ex. video by demand)
3. The restrictions of the established networks to the source of the development process obtained through regional cooperation projects.
4. Development challenges such as investment on established networks, social and political issues and the geographical location of the setup.
5. Coordination among countries on regulation and standardization issues.
6. Focus on regional cooperation on development of human resources as an option.
7. The significance of rural network development.
8. Technical assistance needed for developing countries in the process of network modernization and lacking resources to build basic infrastructures.
9. Network planning requires participation of interdisciplinary experts to insure a comprehensive focus on development.
10. CITEI must establish a data base on "network" experts and make it available to countries in need of such

a record.

RESOLUTION PCC.I 12 (II-95)

**ADDITION TO THE MANDATE FROM THE AD HOC
WORKING GROUP ON LEGAL MATTERS**

The Second Meeting of the Permanent Consultative Committee I: Public Telecommunication Services.

HAVING SEEN:

The Resolution COM/CITEL Res.8 (II-94). Response to the Summit of the Americas.

CONSIDERING:

That the Ad Hoc Group on Legal Matters was established as a forum within Americas where all the Member Countries can meet to study the legal national and international issues in the telecommunications sector.

That there is a need to exchange experiences and information about the liberalization of telecommunications services within the Member Countries of CITEL.

That there is a need for the administrations to be updated in all aspects related to the impact that the ongoing negotiations on the establishment of free trade agreements have on the telecommunications institutions.

The work that the Heads of State assigned to the Inter-American Telecommunication Commission (CITEL), at the Summit of the Americas (Miami, 1994) included in the Action Plan for Telecommunications.

RESOLVES:

1. That the Ad Hoc Working Group on Legal Matters present an evaluation report on the rules and legal means that promote the liberalization of telecommunications services.

2. That the Ad Hoc Working Group on Legal Matters obtain technical advise when needed from the PCC.I Basic and Universal Telecommunications Services Working Group.

IV. DECISION

DECISION PCC.I 1/95

CALENDAR OF MEETINGS FOR PCC.I ACTIVITIES

1995

4/25-26 Ah Hoc Group on Legal Matters in Washington, D.C.

5/29-6/1 Interim meeting of the Ad Hoc Working Group on Standards Coordination in Miami (tentatively)

- 9/5-8 PCC.I Meeting in Washington, D.C.
10/10-11 Ad Hoc Group on Legal Matters in Argentina (tentatively)

1996

- 2/5-9 Meeting of the Working Groups
4/23-24 Ad Hoc Working Group on Legal Matters
5/20-24 Meeting of the Working Groups
9/9 Meeting of the Working Groups
9/10-13 PCC.I Meeting
10/8-9 Ad Hoc Group on Legal Matters

1997

- 2/24-28 Meeting of the Working Groups
4/22-23 Ad Hoc Group on Legal Matters
6/2-6 Meeting of the Working Groups
10/1-2 Ad Hoc Working Group on Legal Matters
10/20 Meeting of the Working Groups
10/21-24 PCC.I Meeting